



**KEITH KNOX**  
TREASURER AND TAX COLLECTOR

# COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR

Kenneth Hahn Hall of Administration  
225 North Hill Street, Room 122, Los Angeles, California 90012  
Telephone: (213) 893-7935 Fax: (213) 633-5013  
ttc.lacounty.gov and propertytax.lacounty.gov

Board of Supervisors  
**HILDA L. SOLIS**  
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Third District  
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Fourth District  
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Fifth District

**Online Payments Available Soon!**

## **Beginning April 2020, You Can Pay Current Year Unsecured (Personal) Property Tax Payments Online**

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 893-7935 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

The Los Angeles County Treasurer and Tax Collector is pleased to announce that beginning April 2020, you can make current year Unsecured (Personal) Property Tax payments online by electronic check (eCheck), or major credit and debit cards, 24 hours a day, 7 days a week until 11:59 p.m. Pacific Time on the delinquency date. If the delinquency date falls on a Saturday or Sunday, by law, the Tax Collector extends the delinquency date to the close of business on the next business day.

### **Important Notes:**

- This online payment method is not available if your tax bill becomes **delinquent**. (Delinquent means the tax bill is **past due**, including all applicable penalties, costs, and fees.)
- You may continue to use the mail-in payment method for both current year and delinquent tax bills.

To pay online, go to [propertytax.lacounty.gov](http://propertytax.lacounty.gov) and select “Unsecured” under the “Pay Property Taxes” option. You will need your checking account or credit/debit card information. You will also need your Roll Year, Bill Number, and Personal Identification Number (PIN) from the enclosed tax bill(s). Each PIN is unique to each Roll Year and Bill Number; ensure you use the PIN that corresponds to each tax bill.

Each online credit/debit card transaction is limited to \$99,999.99. Our card payment processor charges a 2.25 percent service fee.

Each eCheck transaction is limited to \$999,999.99. There is no cost to you for eCheck payments.

**IMPORTANT** – Your bank account must be Automated Clearing House (ACH)-enabled, meaning that the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of **0000079161**.

**MORE INFORMATION ON REVERSE**

We cannot provide the PIN by telephone, email, or fax. We can only mail a copy of the original tax bill, which contains the PIN, to the property address or mailing address we currently have on record. For a copy of the original tax bill, email us at [unsecuredpayments@ttc.lacounty.gov](mailto:unsecuredpayments@ttc.lacounty.gov). Be sure to list the Roll Year and Bill Number and use the phrase "Copy of Original Unsecured Bill" in the subject line of the email. You may also call us at 1(213) 893-7935, press 1, 2, and then press 9 to reach an agent, Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding Los Angeles County holidays.

For more information, visit our website at [ttc.lacounty.gov/Unsecured/FAQs](http://ttc.lacounty.gov/Unsecured/FAQs) or email us at [unsecuredpayments@ttc.lacounty.gov](mailto:unsecuredpayments@ttc.lacounty.gov).

### **HOW TO OBTAIN GENERAL TAX INFORMATION**

Website: [propertytax.lacounty.gov](http://propertytax.lacounty.gov)

Email us: [unsecured@ttc.lacounty.gov](mailto:unsecured@ttc.lacounty.gov)

Write us: Treasurer and Tax Collector, P.O. Box 54027, Los Angeles, CA 90054-0027

Call us: 1(213) 893-7935, our Property Tax Information Line where automated information is available 24 hours a day, 7 days a week. Anyone who is hearing impaired and has TDD equipment may leave a message at 1(213) 974-2196 or use California Relay Services at 1(800) 735-2929.

Fax us: 1(213) 633-5013

**MORE INFORMATION ON REVERSE**